

EPARTICIPATION

BASED ON OUR EXPERIENCE IN CITIZEN PARTICIPATION, WE CREATED EPARTICIPATION. MORE THAN A PLATFORM, IT IS A SOLUTION FOR THE EVERYDAY DEMOCRACY.



EPARTICIPATION IS A SERVICE BORN FROM CONCRETE EXPERIENCE, WHICH FACILITATES ORGANIZATION, INCREASES PARTICIPATION, AND GENERATES SIMPLER AND MORE EFFICIENT PROCESSES.

We have carried out **70 democratic processes**, with more than **1,600,000 votes collected**, in **20% of Chile's municipalities**. This experience has allowed us to generate **concrete solutions** and **simple processes**, for the institutions and for the citizens.

EPARTICIPATION HAS CARRIED OUT **77** CITIZEN PARTICIPATION PROCESSES, WITH **1,600,000** VOTES GATHERED.

1.667.432

More than 1,600,000 votes from citizens.

77

77 citizen participation processes.

81

Neighbors in 81 municipalities have voted for their commune.

EPARTICIPATION: A COMPREHENSIVE AND DEDICATED SERVICE

Citizen participation is today an imperative for the management of modern governments. It is not a matter of sporadic consultations, but of a new way of governing, with the citizens. For this reason, we have developed different spaces for participation:

1. PLATFORM FOR CITIZEN CONSULTATIONS.

With **adapted ballots** and an authentication system specific to each process. It includes a site to view online participation and final results.

2. SPECIAL INFORMATIVE WEBSITE

Site with information about the platform and its operation, participation spaces, dates and how to participate in virtual activities..

3. SURVEYS

Surveys on issues of the commune, with secret ballot, advice during the voting process, immediate delivery of results, reports.

4. ASSEMBLIES

Virtual neighborhood meetings, with accreditation, moderator, interaction and voting spaces, minutes and results reports.

5. SOCIAL EVENTS

Raffles, inscriptions to activities organized by the Municipality, coordinated with neighbors electronically and remotely.

6. INTERDISCIPLINARY TEAM OF EXCELLENCE

A team of professionals from different areas, with experience to deliver **technical, informative and support solutions** in each phase of participation.

7. PERSONALIZED HELP DESK

Online assistance on each step and the voting procedure to those who need it, with a **team sized** according to the process and the electoral roll.

8. REPORTS

Final report with results and segmented statistics of participation and help desk service.

EPARTICIPATION: CONCRETE SOLUTIONS

We accompany participation processes with concrete, specific and efficient solutions, regardless of the size or experience of the public entity.

We help to make real participation a reality, without public entities having to take on the details of each process.

We have an interdisciplinary team that becomes part of the municipal team for the duration of the process.

RESPONSIBLE SOLUTIONS

Technical: a participation platform of the highest technical and human level.

Secure: proven, stable security technology, with the capacity to support many voters.

Methodological: support in the formulation of surveys and citizen consultations.

Protocols: proven and public procedures.

Communication consulting: in tools and actions for collective processes.

Data protection: in full compliance with current legislation.

Register: revision, checking and updating of the communal database.

Technical support: during the whole process, guaranteeing a successful participation.

EFFICIENT SOLUTIONS

Training: to Municipality teams on the operation of the platform, in in-person or mobile voting points.

Communication tools: generation of an informative web page, explanatory videos, minutes for the press.

Human team: dedicated to the process, with permanent contact before, during and at the end of the process.

Help desk: personalized operational and technical solutions to voter problems or queries, in real time.

Data analysis: feedback during and post consultation. Conclusion of results based on statistics of the process.

An accompaniment that **adjusts** to each reality.

EParticipation is developed with **EVoting technology**, which allows us to adjust it to specific specific requirements, without depending on external suppliers.

This feature allows us to make the **necessary modifications** -schedule, questions, according to the requirements of the communal authority.

EParticipation can incorporate initiatives from the communal authority or from the neighbors. Adapting to these concerns and needs.

EPARTICIPATION: BENEFITS

EASY ACCESS

It is possible to participate without previous technological knowledge. The platform is simple and user-friendly, and EVoting accompanies the whole process before, during and after.

MORE SECURITY

Our system and protocols guarantee the secrecy of the vote, the privacy of personal data and the transparency of the process.

COMMUNE ELECTORAL ROLL

We work with the voter information provided by the Municipality, assuring the participation of only those who actually belong to the commune.

FACILITATES THE ORGANIZATION

It avoids the transfer of voters and material, searching for voting officers, guarding and moving ballot boxes, etc.

MORE EFFICIENT

The results are accurate and are known as soon as the process is over.

MORE PARTICIPATION

The easy access and permanent support allow the participation of all the voters of the commune.